

REDFOS

TERMS OF USE

Last Updated: August 2026

Welcome to the REDFOS website. This website is owned and operated by **Redwood Industry**, operating under the brand name **REDFOS**.

These Terms of Use ('Terms') govern your access to and use of the REDFOS website, including the information, content, product information, features, and services available through the website.

By accessing, browsing, or using this website, you acknowledge that you have read, understood, and agreed to be bound by these Terms. If you do not agree with any part of these Terms, please discontinue use of the website.

1. General Terms

REDFOS provides information regarding its household insect-control products and related services through this website.

The information and services available through the website are provided subject to these Terms, our Privacy Policy, other policies published on the website, and applicable laws and regulations in India.

We reserve the right to modify, update, discontinue, or restrict any part of the website at any time without prior notice, subject to applicable law.

2. REDFOS Products

REDFOS manufactures and markets household insect-control products including Mosquito & Fly Killer, Cockroach Spray, Cockroach Chalk, Micro-Smoke Mosquito Coil, Low-Smoke Mosquito Coil, and other products that may be introduced from time to time.

Product availability, packaging, formulation, design, specifications, and features may vary depending on location, batch, regulatory requirements, or product updates.

3. Product Usage and Safety

All REDFOS products must be used strictly according to the directions, precautions, warnings, and instructions provided on the product packaging, label, or accompanying material.

Users should carefully read the product label before use. Products should not be used for purposes other than those specified by REDFOS or permitted under applicable law.

Users are responsible for following appropriate safety precautions. Products should be stored safely and kept away from children, food items, animals, or other areas where the product label recommends restricted access.

If information on this website differs from the latest information on the physical product packaging or label, users should follow the instructions appearing on the product itself unless otherwise advised by REDFOS.

4. Accuracy of Information

We make reasonable efforts to ensure that information on the REDFOS website is accurate and up to date. However, product photographs, illustrations, colours, packaging, dimensions, descriptions, or other visual elements may differ slightly from the actual product.

Product formulations, packaging, specifications, features, and instructions may be updated from time to time. Website information is for general informational purposes and should not replace the instructions and safety

information printed on individual product packaging.

REDFOS reserves the right to correct errors, inaccuracies, or omissions and update information without prior notice.

5. Website Content

All information available on this website, including text, photographs, product images, graphics, videos, logos, icons, designs, layouts, trademarks, downloadable material, and other content ('Content'), is owned by or licensed to Redwood Industry unless otherwise stated.

The Content may be used only for personal and lawful informational purposes. Without prior written permission, users may not reproduce Content for commercial purposes, create derivative works, republish product photographs or marketing materials, use REDFOS branding, commercially exploit Content, or misrepresent it as belonging to another brand.

6. Intellectual Property Rights

The REDFOS name, brand identity, logos, product names, graphics, packaging designs, and other intellectual property displayed on the website are owned by Redwood Industry or used under appropriate authorization.

Nothing on this website grants a licence or right to use any trademark, copyright, or other intellectual property without prior written permission. Unauthorized use may result in legal action as permitted under applicable law.

7. Acceptable Use of the Website

You agree to use the REDFOS website only for lawful purposes. You must not attempt unauthorized access; introduce viruses, malware, or harmful software; interfere with website security; scrape data in a manner that places unreasonable load on infrastructure; impersonate REDFOS or others; or use the website for unlawful, fraudulent, misleading, or harmful activities.

8. User Submitted Information

Where the website allows enquiries, feedback, reviews, messages, photographs, or other submissions, users remain responsible for the information submitted.

Users must not submit illegal, fraudulent, defamatory, threatening, obscene, infringing, misleading, malicious, or spam content. REDFOS reserves the right to remove or disregard inappropriate content or enquiries where reasonably necessary.

9. Privacy

REDFOS may collect certain information when users access the website, submit an enquiry, contact us, or interact with website features. Personal information will be handled in accordance with our Privacy Policy and applicable law.

10. Third-Party Websites and Services

The REDFOS website may contain links to third-party websites, social media platforms, maps, communication platforms, or other external services. These services operate independently and may have their own terms and privacy practices.

A link does not necessarily imply endorsement. REDFOS and Redwood Industry are not responsible for the availability, security, content, products, services, or practices of third-party websites.

11. Product Availability

Product information displayed on this website does not guarantee that a particular product, pack size, variant, or quantity will always be available in every market. Availability may depend on manufacturing, distribution, geographic location, regulatory requirements, and stock availability.

12. No Professional or Medical Advice

Information regarding mosquitoes, cockroaches, flies, household pests, or insect-control practices is provided for general awareness and product information purposes and should not be considered medical, healthcare, toxicological, or professional pest-management advice.

In case of accidental exposure, ingestion, allergic reaction, or another health-related concern, users should follow emergency instructions on the product label and seek appropriate professional assistance where required.

13. Disclaimer of Warranties

The REDFOS website and its Content are provided on an 'as available' and 'as is' basis to the extent permitted by applicable law. We do not guarantee uninterrupted availability, complete freedom from errors, that all information will always be current, or that third-party services will remain available.

Nothing in these Terms excludes rights or warranties that cannot legally be excluded under applicable law.

14. Limitation of Liability

To the fullest extent permitted by applicable law, Redwood Industry, REDFOS, and their representatives shall not be liable for indirect, incidental, consequential, special, or punitive damages arising from access to or inability to access the website, reliance on website information, third-party services, temporary technical problems, cybersecurity incidents beyond reasonable control, or improper use of REDFOS products contrary to instructions.

Nothing in these Terms limits liability that cannot lawfully be limited or excluded.

15. User Responsibility

Users are responsible for exercising reasonable judgement when accessing website information or using REDFOS products. Users should verify that the selected product is appropriate for its intended application and follow all safety and usage instructions supplied with the product.

REDFOS is not responsible for misuse of a product, including use contrary to its instructions, warnings, or applicable regulations.

16. Indemnification

To the extent permitted by applicable law, users agree to indemnify and hold harmless Redwood Industry, REDFOS, and their representatives against reasonable losses, liabilities, claims, damages, or expenses arising from a material breach of these Terms, unlawful website use, infringement of third-party rights, misuse of website Content, or unauthorized or improper use of REDFOS products.

17. Force Majeure

Redwood Industry shall not be responsible for delays, interruptions, or failures caused by circumstances beyond its reasonable control, including natural disasters, fire, epidemics, government restrictions, strikes, transportation disruption, supply shortages, telecommunications or power failures, cyber incidents, or similar events.

18. Changes to These Terms

REDFOS may revise these Terms from time to time to reflect changes in website features, products, business operations, legal requirements, security, or technology practices. Updated Terms become effective when published unless otherwise stated. Continued use following publication constitutes acceptance of the revised Terms.

19. Severability

If any provision of these Terms is found invalid, unlawful, or unenforceable by a competent authority, the remaining provisions will continue to remain valid and enforceable to the extent permitted by law.

20. No Waiver

Failure by Redwood Industry to enforce any provision of these Terms shall not constitute a waiver of its right to enforce the provision later.

21. Entire Agreement

These Terms, together with the Privacy Policy and any additional policies or notices published on the REDFOS website, constitute the agreement governing the user's use of the website.

22. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with applicable laws of India. Subject to applicable statutory rights and dispute-resolution requirements, disputes arising in connection with these Terms or use of the REDFOS website shall be subject to the jurisdiction of the competent courts at Rajkot, Gujarat, India.

23. Contact Us

For questions, feedback, product enquiries, or concerns regarding these Terms, please contact REDFOS / Redwood Industry.

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Note: This document is a general website Terms of Use draft and should be reviewed by a qualified legal professional before publication, particularly for product-specific regulatory requirements.