

REDFOS

PRIVACY POLICY

Last Updated: August 2026

1. Introduction

Redwood Industry, operating under the brand name **REDFOS**, respects your privacy and is committed to protecting the personal information you share with us.

This Privacy Policy explains how REDFOS may collect, use, store, process and protect information when you visit our website, contact us, submit an enquiry or otherwise interact with us through our website and related digital services.

By accessing or using the REDFOS website, you acknowledge the practices described in this Privacy Policy. This Privacy Policy is governed by applicable laws of India.

2. Information We May Collect

Personal Information: Depending on your interaction with REDFOS, we may collect your full name, mobile or telephone number, email address, city/state/address, company or business name, product requirements, enquiry details, messages or feedback, and other information voluntarily provided by you.

Technical and Website Information: Certain information may be collected automatically, including IP address, browser type, device type, operating system, pages visited, date and time of visit, referring source, and general website usage information.

We request that you provide only information reasonably necessary for your interaction with REDFOS.

3. How We Collect Information

We may collect information when you visit the REDFOS website; submit a contact or enquiry form; contact us by phone, email or WhatsApp; request product information; communicate with our sales or support team; submit feedback; interact with REDFOS through digital platforms or social media; or otherwise voluntarily provide information to us.

Certain technical information may also be collected automatically through website technologies.

4. How We Use Your Information

Information collected by REDFOS may be used to respond to enquiries; provide requested product information; communicate regarding REDFOS products and services; process business, dealership, distributor or supply-related enquiries; provide customer assistance; improve our website and user experience; understand customer interests and website usage; maintain security; improve products and communications; maintain business records; comply with legal obligations; and send marketing communications where permitted by law or appropriate consent has been obtained.

We will endeavour to use personal information only for legitimate purposes connected with our business and your interaction with REDFOS.

5. Product Enquiries

When you request information regarding REDFOS products, we may use the contact information provided by you to respond to your request.

Our product range may include Mosquito & Fly Killer, Cockroach Spray, Cockroach Chalk, Micro-Smoke Mosquito Coil, Low-Smoke Mosquito Coil, and other REDFOS products introduced from time to time.

Information submitted as part of an enquiry may be shared internally with relevant employees, representatives or authorized business partners where reasonably necessary to respond to your request.

6. Sensitive Personal Information

REDFOS does not intentionally seek sensitive personal information through its general website enquiry forms unless such information is reasonably required for a specific lawful purpose.

Where sensitive personal information is collected, we will endeavour to process and protect it in accordance with applicable Indian data-protection and privacy requirements. Users should avoid voluntarily submitting unnecessary sensitive or confidential information through general website forms.

7. Cookies and Similar Technologies

The REDFOS website may use cookies or similar technologies to improve website functionality and understand how visitors interact with the website.

Cookies may help remember website preferences, understand traffic, analyse visitor behaviour, improve functionality, measure performance and enhance user experience. Your browser may allow you to block, delete or restrict cookies; however, disabling certain cookies may affect some website functions.

8. Analytics and Third-Party Technologies

REDFOS may use website analytics, security, hosting, communication or other technology service providers to operate and improve its website. Such providers may process limited information according to their respective services and privacy practices.

Where appropriate, REDFOS will take reasonable measures to work with service providers that maintain appropriate privacy and security standards.

9. Sharing of Personal Information

REDFOS does not sell your personal information as part of its ordinary business operations.

Personal information may be shared where reasonably necessary with employees and authorized representatives of Redwood Industry; website hosting or technology providers; customer-support or communication providers; authorized distributors, dealers or business partners where required to fulfil an enquiry; professional advisers; and government, regulatory or law-enforcement authorities where disclosure is required by law.

Third parties receiving information on our behalf are expected to process it only for appropriate and authorized purposes, subject to applicable contractual and legal requirements.

10. Data Retention

We may retain personal information for as long as reasonably necessary to respond to your enquiry, maintain our business relationship, provide requested services, maintain appropriate business records, resolve disputes, and meet legal, regulatory, accounting or compliance requirements.

When personal information is no longer reasonably required, we may delete, anonymise or otherwise securely dispose of it, subject to applicable legal requirements.

11. Data Security

REDFOS takes reasonable administrative, technical and organisational measures designed to protect personal information against unauthorized access, misuse, loss, unauthorized alteration, improper disclosure and destruction.

However, no website, electronic communication system or internet transmission can be guaranteed to be completely secure. Users should exercise reasonable care when providing information online.

12. Access and Correction of Personal Information

Subject to applicable law, you may contact REDFOS regarding personal information that you have provided to us. You may request information regarding personal data held about you, correction of inaccurate information, updates to incomplete or outdated information, deletion where legally appropriate, or assistance with a privacy-related concern.

We may request reasonable proof of identity before processing certain requests. Some information may need to be retained where required by law or for legitimate business, regulatory or record-keeping purposes.

13. Marketing Communications

Where permitted by law, REDFOS may occasionally use contact information to communicate information about products, offers, company updates or related business information.

Where applicable, users may request to stop receiving promotional communications by contacting REDFOS or using an available unsubscribe mechanism. Operational or enquiry-related communications may still be sent where necessary.

14. Third-Party Websites

The REDFOS website may contain links to social media platforms, maps, messaging platforms, business partners or other third-party websites and services.

Once you leave the REDFOS website, the privacy practices of the third-party website or service will apply. REDFOS does not control the privacy policies, security practices or content of independent third-party websites. Users are encouraged to review their privacy policies before submitting personal information.

15. Social Media and Communication Platforms

REDFOS may maintain accounts or communication channels on third-party platforms. When you communicate with REDFOS through such platforms, information may also be processed by the relevant platform provider according to its own privacy policy. Your use of those platforms is subject to their respective terms and privacy practices.

16. Children's Privacy

The REDFOS website and products are not intended to collect personal information directly from children. We do not knowingly seek personal information from children through our website.

If a parent or guardian believes that a child has submitted personal information to us without appropriate authorization, they may contact REDFOS to request appropriate action.

17. Legal Disclosure

REDFOS may disclose personal information where reasonably necessary to comply with applicable laws or regulations; respond to lawful government or regulatory requests; comply with court orders or legal proceedings; protect the rights or property of Redwood Industry or REDFOS; investigate suspected fraud, misuse or security incidents; or protect users or other persons where legally necessary.

18. Changes to This Privacy Policy

REDFOS may update this Privacy Policy from time to time to reflect changes in our website, business operations, technology, data-processing practices, products or services, and applicable laws or regulatory requirements.

The latest version will be published on the REDFOS website with an updated revision date. Users are encouraged to review this Privacy Policy periodically.

19. Governing Law

This Privacy Policy shall be governed by and interpreted in accordance with applicable laws of India.

Subject to applicable statutory rights and dispute-resolution requirements, matters arising from this Privacy Policy shall be subject to the jurisdiction of competent courts at **Rajkot, Gujarat, India**.

20. Contact Us

For questions, concerns, corrections or requests regarding this Privacy Policy or your personal information, please contact:

REDFOS

Redwood Industry

Location: Ishwariya, Rajkot, Gujarat, India

Phone: +91 75748 33326

Email: info@redfos.com

Website: www.redfosindia.com

© 2026 Redwood Industry. All Rights Reserved.

Note: This is a general website privacy-policy draft. Before publication, a qualified legal professional should review it for REDFOS's actual data practices and applicable Indian privacy/data-protection requirements.